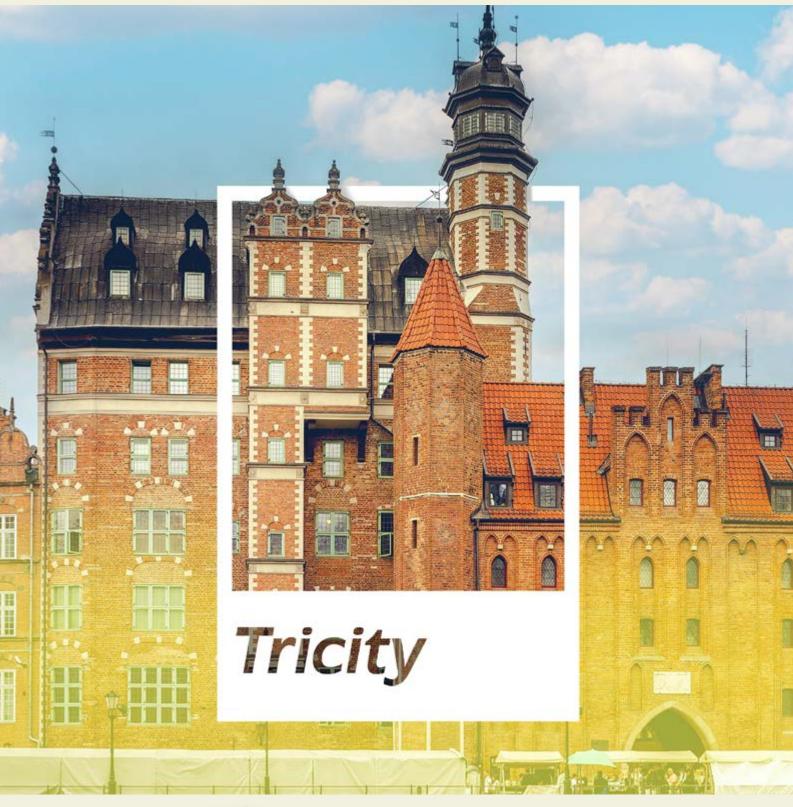
Strong cities City attractiveness, office market, HR trends



H1 2023

The office market sentiment, the investment potential of the city and the labour market.

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Prepared in cooperation with



Michael Page

CITY ATTRACTIVENESS

Tricity





Investment attractiveness



PLACE

Outsourcing Stars 2021, 2022 in the City category for the fastest growing city in the BSS sector in Poland, Pro Progressio

Rankings

in 2022 for Tricity as the most dynamically developing city in Poland, CEE Shared Services and Outsourcing Awards



in 2020 and 2022 for Tricity as the best place to do business in Poland by ABSL

IIIIIIIIIIIIIII European Entrepreneurial Region 2020

Gdańsk, Gdynia and Pomeranian Voivodeship in TOP 10 of fDi European Cities and Regions of the Future 2022/2023 ranking. Pomeranian Voivodeship in the category fDi strategy - medium-sized regions. Gdańsk was awarded a distinction as a business-friendly medium-sized city, and in the category of small cities, fDi strategy - Gdynia

Investment incentives

Invest in pomerania

Dedicated employer branding campaign, access to recruitment platform, dedicated recruitment campaign, support in immigration matters, scholarship for relocation, temporary office for investors.

Economic zones

Employment grant and investment grant in the form of CIT exemptions. Government support

Employment and investment cash grant for investors.

Quality of life

PLACE for Gdańsk in People Friendly Cities 2020 ranking by Forbes

for Gdańsk in quality of life category during last 5 years according to Report on the Quality of Life in European cities



Quality of life in numbers

- Gdańsk systematically monitors quality of life and residents' satisfaction.
- According to Report on the Quality of life in European Cities, 2020, Gdańsk residents declare satisfaction with life in the city at - 97%.
- Activation measures and investments as part of revitalization program in four areas of Gdańsk: Biskupia Górka/Stary Chełm, Dolne Miasto/Plac Wałowy/Stare Przedmieście, Nowy Port with Fortress Wisłoujście, Orunia.
- Gdańsk leads disease prevention programs aimed primarily at groups of increased risk. The city also takes actions to improve the quality of medical and social care.
- Bronze award Gdynia as an example of clean living quality, The International Awards for Liveable Communities 2021.
- Launch of the first Polish subsidy program for the purchase of cargo bicycles • in Gdynia. 90% of the funds allocated for this purpose have been used. There is also a cargo bike rental in the city with a fleet of 16 electric vehicles.
- In Gdynia there is a position in local government structure of vice-president for quality of life, who is responsible for education, health and smart city activities.
- In 2021, Gdynia joined the ranks of five cities in the world receiving ISO 37122 certification, a distinction designed for cities that effectively create and implement a sustainable development strategy using available technologies.
- Air protection program for the City of Gdańsk.
- Development of the groundwater monitoring system in the area of Gdańsk, Sopot and the commune of Pruszcz.

Bike paths 293,7 km







for Gdańsk in **Quality of life** category in Emerging Europe Awards, 2020



in Europe - Quality of Life Index by Numbeo (mid-2022)



in the world - **Quality of Life Index by** Numbeo (mid-2022)

Facts & Figures



Number of students 77,174



Number of graduates 18,237



Number of universities 24



Airport - distance to the City centre 15 km



Airport - number of passengers

4,600,000 (2022) 2,154,563 (2021) 1,472,945 (2020)



BSS sector - number of centres 185



BSS sector - number of employed 36,000

OFFICE MARKET

Tricity

H1 2023



Coworking operators in Tricity

Spaces | Regus | Chilliflex | O4 | Collab | City Space

Standard lease terms in new buildings



At the end of Q2 2023, the office market stock in the Tricity reached almost 1.02m sq m, making it the third largest in terms of size among the regional markets, just behind Kraków and Wrocław.

In H1 2023, the Tricity market gained over 6,800 sq m of new space - nearly 6% of the volume delivered to the office markets in regional cities. In Q2 2023, the local market grew by almost 2,100 sq m of modern office space, through the commissioning of the Matarnia Office Park A (Domesta).

At the end of June 2023, approximately 38,100 sq m was under construction. If developers keep to their planned schedules, nearly 30% of this space will be delivered to the Tricity market in 2023. The largest investments under construction are: Waterfront II (15,000 sq m, Vastint Poland), and Punkt (12,500 sq m, Torus), both of which are expected to be delivered to the market in 2024.

In H1 2023, the transaction volume in the Tricity amounted to over 68,600 sq m, accounting for 21% of the total volume of contracts signed in the regions. This was the third highest result among the regional cities, just behind Kraków and Wrocław. In H1 2023, the largest share, nearly 49%, came in renegotiations, with new contracts accounting for 47% of the transaction volume, and expansions only 4%. In Q2 2023, Demand for office space of nearly 21,000 sq m was recorded.

Despite the reasonably high demand, the delivery of the single new office project resulted in a 1.1 pp increase in the quarter's vacancy rate which, at the end of June 2023, stood at 14.3%. Compared to the same period of 2022 however, this rate decreased by 1 pp.

Asking rents in the Tricity at the end of June 2023 remained stable compared to the previous quarter, ranging from EUR 10.00 to EUR 15.00/sq m/month. Persistently high construction costs, along with the still high costs of servicing construction loans, are limiting investor negotiating possibilities. Thus, rent increases, particularly in new buildings, remain a possibility. Service charges ranged from PLN 19.00 to PLN 33.00/sq m/month.



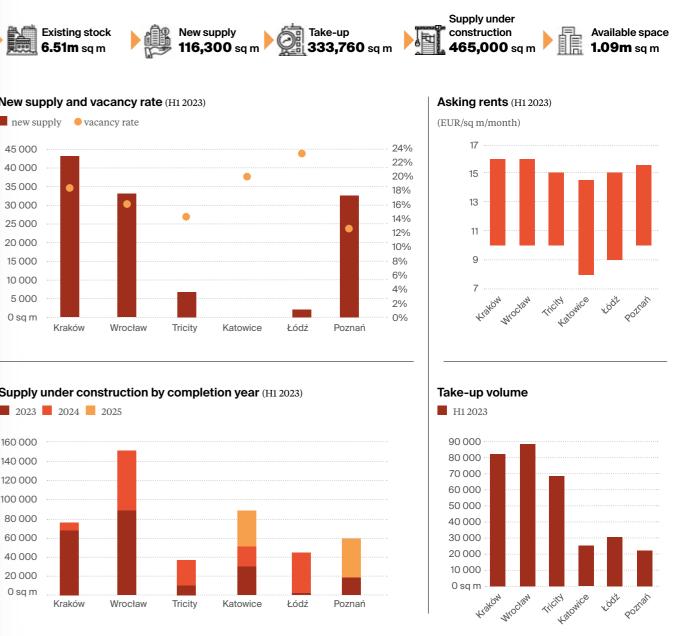
Office space

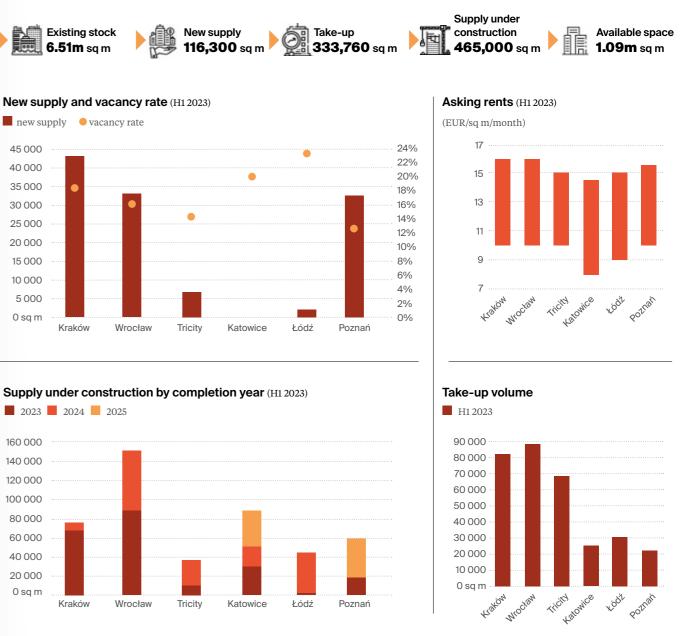
	EXISTING STOCK	SUPPLY UNDER CONSTRUCTION	VACANCY RATE
Al.Grunwaldzka	463,400 sq m	17,400 sq m	11.9%
IIIIII Gdańsk City Centre	120,500 sq m	5,700 sq m	12.6%
Gdańsk airport	66,000 sq m	0 sq m	10.3%
Gdynia	217,000 sq m	15,000 sq m	22.0%
Sopot	35,200 sq m	0 sq m	23.9%

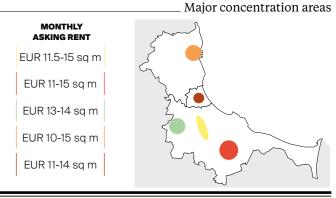
Major regional cities











H1 2023

Kraków, Wrocław, Tricity, Katowice, Łódź, Poznań, Szczecin, Lublin

MichaelPage

Talent Trends 2023: a complete transformation of workplace culture

80% of people who started a new job throughout the last year are open to new opportunities. The factors that have the greatest impact on candidates when choosing a new place of employment are salary (26%), flexibility (15%), and career growth (14%). This is clear to see in the Talent Trends 2023 survey, carried out by PageGroup experts on a group of Polish respondents.

Employees ready and willing to look for new opportunities

Employees are increasingly more open to change and are very flexible. Of the nearly 1,000 people who took part in the Talent Trends survey in Poland, 94% of respondents admitted to being ready for new professional challenges, and more than half said they were actively looking for a job or planning to look for it in the next six months. Interestingly, this attitude can be seen even in those employees who are satisfied with both their current employer and earnings.

The salary is the strongest motivator for change

These days, remuneration is the most common reason for quitting, the most frequent reason for accepting a new position, the key component of a job advertisement, and the core of the recruitment process.

Flexibility is the new basis

Employers should adapt their mindset to the new reality, prioritising work-life balance and staff well-being. 7 out of 10 people would choose mental health and work-life balance over professional success.

Career growth: the key element of the recruitment strategy

37% of employees claimed they prioritised those companies that invest in the career growth of their staff. Professional development plans should be clearly communicated and consistent with the culture of the organisation. In order to improve employees' loyalty, it is worth developing a transparent promotion path that will have a specific time frame.



For more information on the transformation of workplace culture, make sure to read the findings of our latest Talent Trends 2023 survey.

on the market before deciding to take up a job. In 2023, meetings with candidates are crucial to show the values and position of the organisation.

Market diversification

Apparently, more and more strategic functions are being centralised these days. In 2022, roles in such areas as supply chain, purchasing, and human resources dominated in southern Poland, while positions in the controlling and financial analysis departments prevailed in the north. The trend is due to continue this year.



Over the last couple of years, global business has focused on transformations related to the digitisation and streamlining of processes. Poland has become one of the key beneficiaries of this trend, which proves its attractiveness. A large number of talented and competent candidates in our country is the main factor that helps to draw new investors toward it.

Here are the 5 major trends in the SSC sector that determine the trajectory of changes in the labour market in 2023:

Experienced recruiters = effective recruitment

In the face of stiff competition for candidates with specialist expertise, effective communication and recruiter experience are of primary significance. By understanding the mechanisms that take place in the labour market, recruitment consultants can effectively respond to the needs of both employers and candidates

20 days

A candidate's activity cycle on the market is a maximum of 20 days, and it results from the increased number of job offers received. Greatest effectiveness and best competitive advantage are achieved by those employers who cut down their recruitment to a maximum of 2 stages.

Building your own brand in conversations with candidates

As many as 77% of candidates are guided by the company's image

KNIGHT FRANK

The ins and outs of the labour market in the SSC sector



TOP 4

The most desired positions in the SSC sector:



Expert:





Process Excellence l ead:

PLN 16,000 - 22,000 gross/monthly

3 **Procurement/Supply Chain Specialist:**

> PLN 10,000 - 15,000 gross/monthly



PLN 12,000 - 18,000

gross/monthly



Contacts

_ in Poland

+48 22 596 50 50 www.KnightFrank.com.pl

RESEARCH Elżbieta Czerpak elzbieta.czerpak@pl.knightfrank.com **COMMERCIAL AGENCY - TRICITY** Joanna Gomułkiewicz joanna.gomulkiewicz@pl.knightfrank.com

CAPITAL MARKETS Krzysztof Cipiur krzysztof.cipiur@pl.knightfrank.com

VALUATION & ADVISORY Małgorzata Krzystek malgorzata.krzystek@pl.knightfrank.com STRATEGIC CONSULTING EMEA Marta Sobieszczak marta.sobieszczak@pl.knightfrank.com

INDUSTRIAL AGENCY Przemysław Jankowski przemyslaw.jankowski@pl.knightfrank.com

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- > strategic consulting, independent forecasts and analysis adapted to clients' specific requirements,
- here are a state of the public, market reports and analysis available to the public,
- tailored presentations and market reports for clients.

Reports are produced on a quarterly basis and cover all sectors of commercial market (office, retail, industrial, hotel) in major Polish cities and regions (Warsaw, Kraków, Łódź, Poznań, Silesia, Tricity, Wrocław, Lublin, Szczecin) and PRS sector in Poland. Long-term presence in major local markets has allowed our research team to build in-depth expertise of socio-economic factors affecting real estate market in Poland.

Knight Frank Research Reports are available at: www.knightfrank.com.pl/en/research/

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PARTNER OF THE PUBLICATION:



CONTACT TO INVEST IN POMERANIA: Al. Grunwaldzka 472 D Olivia Business Centre - Olivia Six 80-309 Gdańsk

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MichaelPage

CONTACT: www.michaelpage.pl contact@michaelpage.pl