

# **KEY CONTACTS**



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OUR AIM IS TO ACTIVELY MITIGATE YOUR RATE LIABILITY AT EVERY STAGE OF THE PROPERTY CYCLE, ULTIMATELY PLACING YOUR COMPANY IN A BETTER FINANCIAL POSITION.

# EXPERIENCED ADVISORS

Proactive management of business rates is an important part of any commercial property ownership and investment strategy. It assists in minimising expenditure and ensures the best returns on capital.

In the following pages, we demonstrate the successful results we have achieved for clients at each stage of the property's life cycle. The cases readily prove that even controversial issues like the changes in the empty rate legislation can effectively be mitigated against with the right rating strategy. We are proud of our track record and welcome an opportunity to discuss your requirements.

# RATING ADVICE

At every stage of the property lifecycle

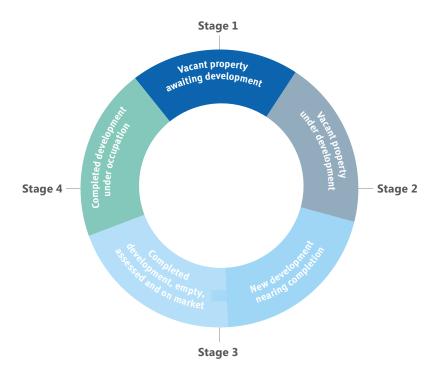
Business Rates advice is now an important component of any commercial property investment strategy. Recognising and implementing the right rating strategy at each stage of the property life cycle will assist in ensuring that the best returns on capital can be achieved.

To be effective, rating advice must continue to reflect the constantly changing economic and political landscape. The advice needs to be innovative and proactive to maximise opportunities to mitigate rates at all stages. We have built a highly specialist team of rating advisers who embody these ideals which we believe deliver a cut above our competitors in this industry.

### Our strategic advice throughout the property's life cycle can:

- Mitigate empty rate liability on voids whilst the property is awaiting development
- Mitigate liability during the development works
- · Ensure the development is not assessed for rates until let
- Enhance the scope for rental growth by ensuring rating valuation basis is as low as possible

# Rating advice at every stage of the property lifecycle



# Business Rates Advice for Property Owners Track Record

# Stage 1: Mitigation of empty rates



Client: British Land

Address: 8-10 Baker Street, London

**Details:** 90,000 sq ft of mixed retail and office development space

forming part of a redevelopment scheme, currently awaiting

planning permission.

**Action:** Knight Frank implemented a strategy involving intermittent

occupation to secure rates exemption, appealing basis and

deleting retail units on the ground floor.

Outcome: Savings £1,200,000



Client: Henderson Global Investors

Address: One Knightsbridge Green, London

Details: 50,000 sq ft of vacant office space subject to adjacent

building works.

**Action:** We provided a strategy using intermittent occupation to

secure rates exemption, appealing basis and securing allowances for disturbance from building works.

Outcome: Savings £900,000

# **Stage 2: Mitigation of rates during development works**



Client: Quinlan Private

Address: Senator House, Queen Victoria Street, London

**Details:** 150,000 sq ft refurbishment of a 1980's development. The

Valuation Officer refused to delete the assessments on the grounds that the refurbishment was no more than repair works, which can be ignored under the rating legislation.

n: We were successful in securing the deletion by establishing that

the building had changed sufficiently and the works completed

were a significant improvement.

Outcome: Savings £1,340,000



Client: Minerva

Address: Seagas House, Ellis House & Link House, Croydon

**Details:** 110,000 sq ft redevelopment of vacant 1960's office block space

in central Croydon. The joint development project with the local council was consequently put on hold due to funding issues. The Compulsory Purchase Order subsequently lapsed resulting

in significant empty rates.

Action: We established that the buildings were beyond economic repair

and all three hereditaments were deleted from the Rating List.

Outcome: Savings £500,000

# Business Rates Advice for Property Owners

Track Record

Stage 3: Mitigation of rates on new, vacant developments



Client: RO Development

Address: One Hemel Hempstead, Hertfordshire

**Details:** 98,000 sq ft of vacant, Grade A office development space.

The vacant floors were bought into rating list and empty

rates were incurred.

Action: The Knight Frank Business Rates team carried out a case review

and uncovered that no completion notice for rating purposes had been served by the Council. A report from the Building Consultancy team emphasised that the costs of fitting-out to a CAT B would be

considerable, the assessment was consequently deleted.

Outcome: Savings £300,000



Client: Bruntwood Estates

**Address:** Ex-Royal Mail Sorting Office, St Andrews Street, Manchester

**Details:** The council served a completion notice to bring the completed,

yet un-let development into rating. Consequently the client

faced an empty rate liability.

**Action:** We appealed the notice on the grounds that the development

was not yet 'substantially complete', as is required under the legislation. We were successful in winning the appeal on

behalf of our client.

Outcome: Savings £700,000

# Stage 4: Limit voids to ensure rating valuation basis is as low as possible



Client: Workspace Group

Address: Barley Mow, Chiswick, London

**Details:** We were instructed to provide advice to all our client's tenants

across their 100 business centre portfolio.

ction: We were successful in securing empty rate relief during voids

and appealed any excessive assessments from the 2005 Ratings List. This particular case required a presentation at the Valuation Tribunal, who consequently ruled in favour of the client, reducing both workspace and rateable values by

an average of 20%.

Outcome: Savings £600,000



Client: BRE/Vintners' Place LP

**Address:** Vintners & Thames House, Upper Thames Street, London

**Details:** 266,000 sq ft of multi-let office space situated on the banks

of the River Thames. Special features include an atrium with a coffee shop and a fitness centre and swimming pool for the exclusive use of the occupiers. Knight Frank was instructed to

review all rating assessments.

**Action:** We established that the fitness centre was exclusive to the

tenants which meant that we were able to reduce the assessment by 98%. The landlord's store assessments were deleted and the tenants' office basis was reduced by 25%.



"We have used Knight Frank's rating service over the last 10 years and we have always been impressed at their professionalism and the level of savings they have secured. We have no hesitation in recommending them."

# **Tony Grimes**

Head of Facilities
Investec

"For Henderson Global Investors, active management of Business Rates is one of the key components in controlling our accommodation cost base. We use Knight Frank, and have for many years, because of the results they achieve on our behalf. They are proactive, innovative and consistent, and we believe, the Number One firm for Business Rates."

### Fred Kinahan

Head of Facilities Management Henderson Global Investment

"I would like to take this opportunity to commend the Knight Frank Rating Team for the outstanding efficiency, quality of service and professionalism that they have demonstrated. From the moment Knight Frank were retained on the portfolio there has been nothing but admiration for the manner in which they have dealt with effectively managing and mitigating our rates liability. It has been an absolute pleasure working with the team and I look forward to this partnership continuing long into the future."

# **Maz Osman**

Senior Asset Manager
Quintain Estates and Developments

# A partnership approach

With over 110 years of experience, Knight Frank is the world's leading, independent real estate consultancy.

Through our alliance with US based Newmark Grubb Knight Frank, our global network extends across over 370 offices in 48 countries and we have more than 13,700 professionals handling in excess of US\$800 billion (£500 million) worth of prime commercial, residential and agricultural real estate per annum.

Working with private individuals, developers, investors, banks, corporate occupiers and public sector bodies, we provide a range of agency, investment, property management and professional consultancy services, which are supported by our dedicated market research teams.

## **Knight Frank**

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The Knight Frank network consists of Knight Frank LLP and its direct subsidiaries which provide services in the UK and an international network of separate and independent entities or practices providing services internationally.



